Description
Service Technician is responsible for developing the knowledge and skills to support the maintenance, installation and triage repair of Sciex products at both internal and external customer sites. This entry-level position works under close supervision and mentoring by a manager, regional specialist and senior engineers within the territory. Tasks are performed independently as competencies are developed.

Primary Responsibilities
- Completes and successfully pass assigned training tasks
- Develops knowledge of Sciex products
- Learns and develops the customer support and technical skills necessary to perform high quality maintenance and triage repair on instruments
- Performs preventive maintenance and triage repair on select products
- Accompanies experienced Field Service engineers on installation and repair calls
- May perform some installation/repair independently as ability improves
- Learns and completes basic administration duties (closing out calls, SMAX, etc...)
- Maintains own tool and parts inventory to ensure adequate supply
- Ability to learn troubleshooting and problem-solving procedures
- Effective communication skills
- Able and willing to lift up to 50 lbs
- Ability to walk, climb, stand, carry materials, stoop, kneel, bend at waist.
- Must be able to climb a minimum 30 foot ladder
- Exposed to seasonal weather based on geographic region
- Exposed to moving parts and electricity that require safety protocols
- Exposure to varied travel conditions either driving or flying
- Travel required/Valid Driver’s License.
- Travel by vehicle or airplane within assigned geography, up to 50% overnight travel may be required.
- Meeting Vendor Credentialing requirements are an essential element of this position.

Basic Qualifications:
- Associate’s degree (A.S./A.A.S) in Life Sciences, Chemistry, Engineering

Preferred Qualifications:
- Bachelor’s degree (B.S./B.A.) in Life Sciences, Chemistry, Engineering

For immediate consideration, apply online today:
https://www.danahercareers.com/en-US/job/service-technician/J3R1C163M4CPPX3T7Z1

About Us
SCIEX – An operating company within Danaher’s Life Sciences platform
SCIEX helps to improve the world we live in by enabling scientists and laboratory analysts to find answers to the complex analytical challenges they face. Our leadership in LC-MS and CE-MS have made us a trusted partner globally to those who are focused on basic research, drug discovery, food and environmental testing, forensic toxicology, clinical research and diagnostics. With over 40 years of innovation, we continue to redefine what is achievable in routine and complex analysis.

Sciex is an equal opportunity employer. We evaluate qualified applicants without regard to race, color, national origin, religion, gender, age, marital status, disability, veteran status, sexual orientation, gender identity, or any other characteristic protected by law.